

COVID-19 (Coronavirus) Patient Resources



COVID-19 (Novel Coronavirus) Patient

Resources

During the current COVID-19 emergency, Comagine Health ESRD Network 18 is fully staffed, and business operations are not interrupted. If you are a patient, care partner or facility with a concern about COVID-19 please dial our ESRD Network COVID-19 Helpline.

ESRD Network 18 COVID-19 Helpline - 1 (800) 368-5804

Comagine Health: Pandemic Precautions for Home Dialysis Patients

English Version – Spanish Version

AAKP (American Associate of Kidney Patients)

Coronavirus and Kidney Patients: A CDC Expert Webinar hosted by AAKP VIDEO

Mental Health Management During COVID-19: Staying connected while Staying at Home VIDEO

Telemedicine Utilization in the COVID-19 Era: What Patients Should Know VIDEO

CDC (Center of Disease Control and Prevention)

Travel During COVID-19

CDC COVID-19 Resources

DPC (Dialysis Patient Citizens)

COVID-19 Resources for Dialysis Patients

Healthcare Ready

Dialysis Treatment During Coronavirus: Stigma

Home Dialysis Central

How to Support Home Dialysis Patients During a Pandemic English | Spanish

Getting the Most Out of Telehealth for Home Dialysis Patients

KPAC (Kidney Patient Advisory Council)

KPAC Kidney Patients COVID-19 Resources English | Spanish **-New**
[Stay Strong Flyer](#)

NCC (National Coordinating Center)

Tips to Help You Boost Your Physical and Mental Health During COVID-19: English | Spanish

5 urgent Reminders about Coronavirus-19 (COVID-19) Outbreak English Version | Spanish Version

11 Things You Can Do to Get Ready for a Kidney Transplant During COVID-19:
Resource Introduction | Video | English | Spanish

COVID-19 FAQs by ESRD Patients English Version | Spanish Version

COVID-19 Patient Webinar Events

The Doctor Will See You Now: Telemedicine Made Easy

The Kidney Hub - COVID-19

Patient Empowerment Strategies for Coping with COVID

Patient Safety Tips for Dialysis Transportation During the Coronavirus-19 (COVID-19) Outbreak

English Version | Spanish Version

Staying safe in Multigenerational Households: English | Spanish

NKF (National Kidney Foundation)

Dialysis and COVID-19: A Resource to Help Alleviate Stress

PFCC (Patient & Family Centered Care) Partners

Virtual Visit Patient Guide English | Spanish

Try a Virtual Visit!

Feeling sick?

- You can see a doctor without going to a clinic with **virtual visits**.
- Virtual visits** are a secure, hassle-free way to be seen by your doctor.
- You can have a **virtual visit** in the comfort of your own home through a phone or computer.
- Your doctor wants you to stay safe and use **virtual visits** for an appointment.

What can I use for a virtual visit?

Computer or laptop A webcam Smart phone Telephone

Virtual Visits can be used for:

- Allergies, asthma and sinus issues
- Arthritis pain
- Mental health
- Colds, bronchitis, flu, and COVID-19
- "Pink eye" and rashes
- Sore throats
- Bladder infections
- Sprains and strains
- Vomiting

Virtual Visit Appointment Checklist

One day before:

- Track how you are feeling
- Write down your questions and what you want to get out of the appointment
- Clarify how to connect with your provider for the visit
- Test computer, laptop, or webcam

Morning of:

- Take your temperature (if needed)
- Find a quiet place to join your appointment
- Dress like you are going to an appointment

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Renal Support Network (RSN)

RSN COVID-19 Information

ASN (American Society of Nephrology)/DPC (Dialysis Patient Citizens)

What the COVID-19 Means for Kidney Patients: VIDEO | SLIDES

Patient Hotlines:

DaVita: 800.400.8331

Fresenius: 800.626.1297

Additional patient hotlines: [click here](#).

For COVID-19 Provider Resources and Emergency Resources, [click here](#)

For the latest news and events including COVID-19 updates sign up for our blog: [esrdbulletins](#).

Go to [esrdbulletins](#), click on the "Follow" button in the lower right-hand corner of the screen, and enter your email address. We do not use these email addresses for any other purpose, and we do not share them.