

# Listen-Only Mode

- All attendees are in listen-only mode.
  - You can use \*1 to unmute your line
  - And then to mute, press \*1 again



# Healthcare Acquired Infection Learning and Action Network: Increasing Rates of Hepatitis B and Pneumococcal Vaccinations

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Jewel Peterman, RN, BSN  
Quality Improvement Coordinator

# Webinar Etiquette

- Keep your phone on **Mute**
- Attendance
- CCN



# The Network team serves as...

**Facilitator**

**Expert  
Investigator**

**Educator**

**Referral  
Source**

**Quality  
Assurance**

**Advocate**



# Network Communication

- CCN
- Facility Contact Information
- Facility Administrator



# Priorities

## Mine

- Patient Safety
- Patient Quality of Life
- Conditions for Coverage

## Not Mine

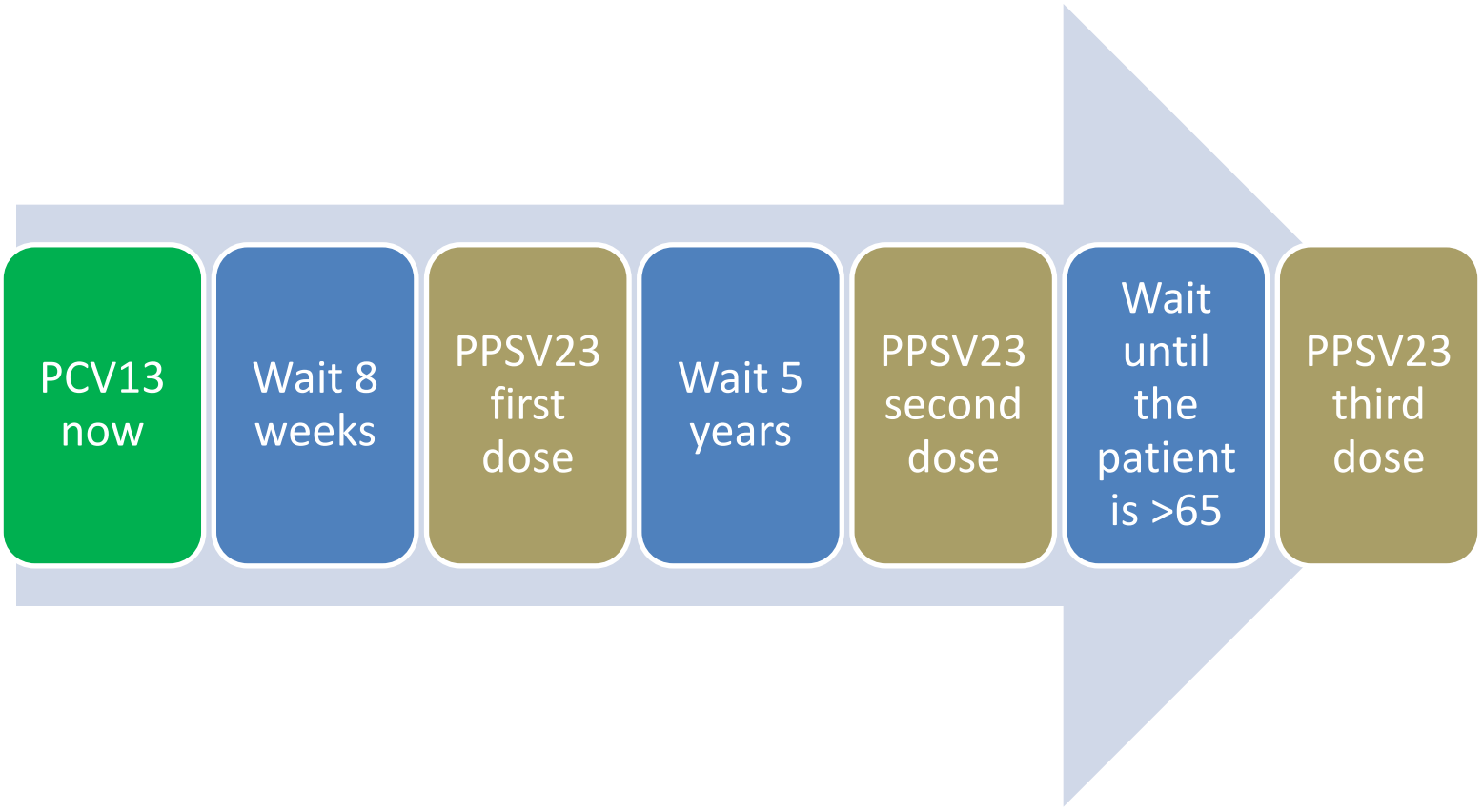
- Tradition
- Profit at the expense of patients
- Politics



Why am I here again?

# 2017 Vaccination Project







**Why Me?**



**>60%**



**“There is no shame in making a mistake; the shame comes from knowing but doing **nothing** about it.”**

-Ellen Gross



# Corrective & Preventative Action Plan

## Root Cause Analysis



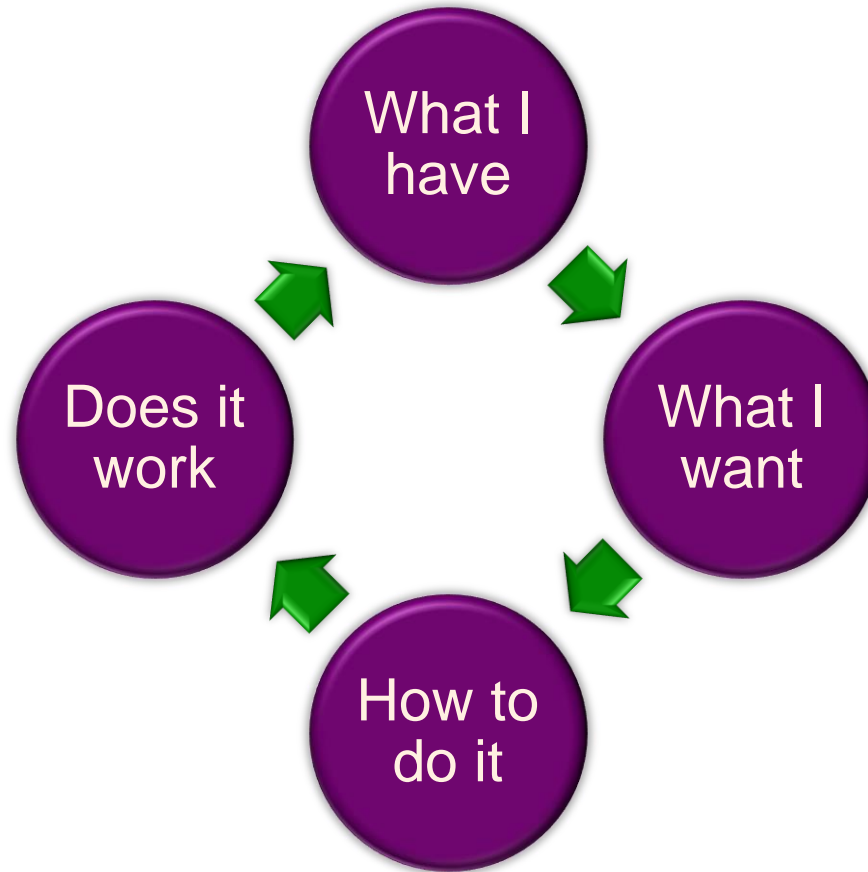
# Disparities



Black or African-American  
Other non-white races  
Hispanic Ethnicity  
Rural Location  
Female  
Aged 65 or older



# PDSA (Plan, Do, Study, Act)



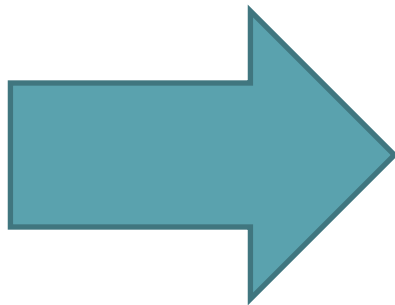
[www.cdc.gov/pneumococcal](http://www.cdc.gov/pneumococcal)

[www.cdc.gov/hepatitis/hbv](http://www.cdc.gov/hepatitis/hbv)



HBsAg anti-HBc anti-HBs	negative negative negative	Susceptible
HBsAg anti-HBc anti-HBs	negative positive positive	Immune due to natural infection
HBsAg anti-HBc anti-HBs	negative negative positive	Immune due to hepatitis B vaccination
HBsAg anti-HBc IgM anti-HBc anti-HBs	positive positive positive negative	Acutely infected
HBsAg anti-HBc IgM anti-HBc anti-HBs	positive positive negative negative	Chronically infected
HBsAg anti-HBc anti-HBs	negative positive negative	Interpretation unclear; four possibilities: 1. Resolved infection (most common) 2. False-positive anti-HBc, thus susceptible 3. "Low level" chronic infection 4. Resolving acute infection

# ABCS OF HB AG AND AB



<http://www.cdc.gov/hepatitis/HBV/PDFs/SerologicChartv8.pdf>



# Reason Not Vaccinated

## Eligible

- Personal Reason/Choice
- Declined
- Vaccine Data not Available
- Other Reason

## Ineligible

- Risk of adverse reaction
- Medical
- Allergic





# Evaluation

- **Clinic:** quarterly CAPA, giving vaccines, continuous RCA, monthly QAPI documentation
- **Network:** quarterly data review and updates, CAPA review, individual follow up



# To Do List

1. Acknowledge project participation using link in notification email **was due 1/31/17**
2. Review your facility's "Eligible Unvaccinated UPI" Report **by 2/28/2017**
3. Analyze census for disparities **by 2/28/2017**
4. CAPA **due by 3/31/17**





# Attendance

Please enter your name and CCN in the chat  
to get credit for attendance



# Questions?



Jewel Peterman, RN, BSN  
JPeterman@nw18.esrd.net  
**(888) 268-1539**



# HealthInsight

HealthInsight is a private, non-profit, community-based organization dedicated to improving health and health care, operating in nine western states: California, Alaska, Idaho, Montana, Oregon Washington, Nevada, New Mexico and Utah. The HealthInsight ESRD Alliance was formed in 2015 to bring together the strengths of all partners to further integrate quality efforts across the care continuum for patients at risk for kidney disease, those with chronic kidney disease, those on dialysis or receiving kidney transplant care.

