

## 2017 QIAs

2017 Introduction – Network Council Call

Webinar Recording – Powerpoint Slides

2017 QIAs

### **Grievance QIA**

Instructions/Templates

Webinar Recording 1.19.17 – Powerpoint Slides

Intro Letter Project Packet

Grievance QIA Process Instructions

Grievance Process QIA

Grievance Log

Grievance Acknowledgement Letter (English)

Grievance Acknowledgement Letter (Español)

Grievance QIA Outcome Template (English)

Grievance QIA Outcome Template (Español)

NIH Root Cause Analysis Article

Audit Tool Patient Instructions

Audit Tool Patient Instructions – Spanish

Audit Tool Staff Instructions

Communication Audit Tool

Communication Audit Tool – Spanish

Communication Audit – SAMPLE

Communication Audit – Spanish – SAMPLE

### **ICH CAHPS QIA**

ICH CAHPS Webinar Recording 02.16.17 – Powerpoint Slides

QIA Facility Instructions

NIH Root Cause Analysis Article

PDSA Cycle Template

Patient Survey

Patient Survey (Spanish)

What Can Your Renal Social Worker Do for You? – ¿Cómo Puede Ayudarle Su Trabajador Social Renal?

### **Long Term Catheter QIA**

Long Term Catheter Project Facesheet

Webinar Recording 1.26.17 – Powerpoint Slides

Webinar Recording 4.20.17 – Powerpoint Slides

Webinar Recording 6.22.17 – Powerpoint Slides

Powerpoint Slides 07.24.17

Webinar Recording 9.26.17 – 7 Ways to Motivate Patients

Webinar Recording 10-17-2017 Powerpoint Slides

## **Reduce Blood Stream Infections/Sepsis QIA**

BSI Project Facesheet

Webinar Recording 1.19.2017 - Powerpoint Slides

## **Improve Hepatitis B/Pneumococcal Vaccinations QIA**

Vax Project Facesheet

Webinar Recording 2.01.17 - Powerpoint Slides

ESRD Pneumococcal Vaccine Schedule

NW18 Vaccination Tracking Card Final

NW18 Hepatitis B Series 1 Schedule

Memo - Vaccination Kit

## **Hospitalization QIA**

Hospitalization Project Facesheet

Webinar Recording 1.27.17 - Powerpoint Slides

Webinar Recording 6.08.17 - Powerpoint Slides

Webinar Recording 9.28.17 - Powerpoint Slides - MiMedx Services

NW18 Pt Identification Card - Final

Memo - Hospitalization ID Cards

Healthy Gut Exercise Guide

Healthy Gut Kit: Tummy Troubles

Healthy Gut Kit Spanish: Problemas de Estomago

Healthy Gut: Diabetic with Tummy Troubles?

Healthy Gut Spanish: ¿Diabético con Problemas de Estómago?

## **QIP QIA**

QIP Project Facesheet

QIP (Open Call) 1.26.17 - Powerpoint Slides

## **NHSN QIA**

NHSN Project Facesheet

2017 NHSN Kickoff Webinar - Powerpoint Slides

NW18 Pt Identification Card - Final

Memo - NHSN Patient ID Cards